

# Rent Relief Program

The goal of rent relief is to help renters avoid eviction. The program is targeted towards people who are in good standing but need a helping hand to get back to financial stability. We encourage you to refer renters to this program who have been responsible renters but have hit a temporary hurdle that has put them behind on rent. To provide further clarity on the evaluation process, below is an example of an ideal and nonideal rent relief recipient.

## An Ideal Rent Relief Applicant

Applicant has a generally good history of paying rent and fees but is currently experiencing a temporary financial hardship that is expected to be resolved.

Applicant has less than two months of delinquency (A requirement to qualify for an application is having less than three months of delinquency)

Applicant only needs temporary assistance to catch up and not fall behind. This will be gauged based on their credit, rental, and bank history.

Applicant is not on track for eviction.

Applicant connected a bank account that they primarily use for paying rent, receiving paychecks, and their main expenses. List of Plaid-compatible bank accounts is [here](#).

Applicant connected secondary bank account, but uploaded recent bank statements that demonstrate the above transactions, in addition to linking a bank account.

In the application, the applicant provided information on their financial situation, need for rent relief, supporting documents (if any), and their recovery plan.

Applicant has disclosed their source of income, (disability payments, social security payments, pension, or regular income). If they are currently unemployed, they have indicated that they will soon have a job or have funds coming in from a different source.

## An Unideal Rent Relief Applicant

Applicant has a track record of consistently missing payments and struggling financially for a prolonged period.

Applicant has delinquency of more than three months and/or more than \$5000.

Temporary assistance alone cannot effectively prevent the applicant's delinquency, as reflected in their credit, rental, and banking records.

Applicant is likely to be evicted or is under eviction proceedings.

Applicant is unable to connect a bank account or did not upload bank statements to show the necessary data related to major purchases, income, or rent.

Applicant has connected their primary bank account, but it does not show the necessary data related to major purchases, income, or rent, and they were also not able to upload a recent bank statement that reflects the required transactions.

Applicant did not include details of their financial situation, need, or plan for recovery.

Applicant has not provided any details about their repayment plan for the loan.